



Fitness Professional Code of Ethics

As a repscanada enrollee, I am committed to abide by the following:

1. I will provide appropriate assistance to any person with an interest in pursuing a fitness program and healthy lifestyle.
2. I will communicate in a genuine, honest, and professional manner.
3. I will not discriminate against any client or participant on such grounds as age, gender, weight, disability, marital status, national, or ethnic origin, political affiliation, race, religion, sexual orientation, or socioeconomic status.
4. I will be open to giving and receiving constructive feedback from participants, clients, peers, and allied health professionals.
5. I will collaborate with other fitness and health professionals in the best interests of clients, participants, and the community.
6. I will protect and respect the confidentiality of all professional fitness relationships at all times.
7. I will engage in lifelong learning to maintain and improve my professional knowledge, skills, and abilities.
8. I will respect business, employment, and copyright laws.
9. I will meet or exceed the repscanada Professional Standards and refer individuals to the appropriate health care professionals when necessary.
10. I will recognize that the self-regulation of the fitness profession is a privilege and that each fitness professional has a responsibility to uphold this privilege and to support the industry.
11. I will comply with repscanada's Non-Compliance, Complaint, and Appeal Process:
 - 11.1. In the event that a complaint is lodged against an enrollee for non-compliance of the repscanada Code of Ethics, such a complaint will be reviewed by repscanada for consideration of sanctions against the enrollee.
 - 11.2. If the complaint represented is of a potentially criminal or illegal nature the appropriate authorities will be contacted to take over the investigation to pursue the legitimacy of the complaint.
 - 11.3. If review of the complaint exceeds 60 days, repscanada reserves the right to suspend or revoke the enrolment of any enrollee; reprimand or issue a formal warning; or take such other action as repscanada may consider appropriate and fair to the issues raised.
 - 11.4. If action is taken against the enrollee, repscanada will, within 14 days, issue written notice of the action taken and the enrollee's right to appeal, to all parties.
 - 11.5. If any party of a complaint is dissatisfied with the ruling by repscanada, an appeal may be filed with repscanada in writing within 14 days of the ruling.
 - 11.6. Acknowledgement of receipt of the appeal will be sent within 30 days after the date it is received.
 - 11.7. repscanada will review all appeals and a final, binding decision will be reached no later than 90 days after the appeal has been filed.
12. I will act in a professional manner at all times, understanding that I represent the fitness industry.